

**UNIVERSITY OF PITTSBURGH POLICY 09-04-09**

**CATEGORY:** STUDENT AFFAIRS  
**SECTION:** Registration and Records  
**SUBJECT:** Student Service Indicators  
**EFFECTIVE DATE:** July 18, 2019 Revised  
**PAGE(S):** 2

**I. SCOPE**

This policy establishes the rights of the University to provide or withhold services for financial, academic, disciplinary, or other reasons.

**II. POLICY**

The University of Pittsburgh has the right to withhold services if a student defaults on any financial obligation, until repayment arrangements have been made which are satisfactory to the office or department to which the debt is owed. The University of Pittsburgh also has the right to cancel future registrations when a student defaults on any financial obligation.

The University also has the right to withhold student services as a result of disciplinary action, less than minimum academic progress, failure to provide data required either by the University or by state or federal regulations.

Outlined below are the current service indicator codes, a brief description of the indicator type and its designation as a positive or negative indicator.

**Service Indicators**

<u>Service Indicator Code</u>	<u>Description</u>	<u>Positive</u>
A01	High School Transcript Hold	N
ADV	Academic Advisement Required	N
ANN	Annual Payment Plan	Y
C01	Disciplinary Hold	N
C02	Regionals – Financial Hold	N
C03	Immunization Hold	N
C04	Judicial Hold	N
C05	Housing Hold	N
C06	Health Insurance Hold	N
DEC	Decedent Hold	N
F01	Exit Interview Hold	N
F02	Heal Default Hold	N
F03	FA Do Not Process Hold	N
F05	Overaward Review	N
FAL	Fall Term Payment Plan	Y
FCC	Financial Aid Citizenship Confirmation	N
I01	INS Missing Data Hold	N
I02	English Language Proficiency Hold	N
LAW	Law School Hold	N
R01	Academic Hold	N
R02	Transcript Hold	N
RES	Residency Hold	N
RGR	Release Grades to Parent	Y
RL1	Residence Life	N
S01	Financial Hold	N
S02	Financial Hold	N
S03	Financial Hold	N
S04	Financial Hold	N
S05	Financial Hold	N
S06	Financial Hold	N

<u>Service Indicator Code</u>	<u>Description</u>	<u>Positive</u>
S07	Financial Hold	N
S08	Financial Hold	N
S09	Withdrawal Review	N
S10	Refund Review	N
S11	Financial Aid No Registration	N
S12	Department Aid No Registration	N
S13	Electronic Check Block	N
S14	Financial Hold	N
S18	Pre-Collect	N
S50	eRefund	Y
S88	Non-Collectable Account	N
S99	No Late Fee	Y
SPR	Spring Term Payment Plan	Y
STE	Tuition Exception	Y
SUM	Summer Term Payment Plan	Y

See Attachment A for an outline of the impacts of the various indicators on services, along with a description of those impacts.

See Attachment B for an outline describing which service indicators various University offices have access to.